

SAN JUAN HUMANITARIAN RELIEF SHIPPING

CUSTOMER PROGRAM

DELTA CONTINUES TO SEND RELIEF SUPPLIES TO PUERTO RICO AFTER RECENT WEATHER EVENTS.
IF YOU ARE SENDING RELIEF SUPPLIES, PLEASE FOLLOW STEPS BELOW:



1. REQUEST

- Submit your request by using the email or survey link below:

SURVEY
[Humanitarian Relief Supplies Shipment Request](#)

EMAIL
ATLCGOLeads@delta.com



2. DROP-OFF

- Shipments will be consolidated at the following locations:

ATL
Delta Cargo
1600 M H Jackson Service Road
Building B
Atlanta, GA 30320

JFK
Delta Cargo
Cargo Building 21
Area B
Jamaica, NY 11430



3. TRANSIT

- Shipments will be loaded as capacity limits allow
- Once the shipment is on board the aircraft, an email notification will be sent
- Please utilize email to notify recipient that shipment is en route



4. PICK-UP

- Shipment is available for pick-up two (2) hours after arrival
- Shipments may be picked-up at the following address:

SJU
Delta Cargo
20 Avenue Tony Santana
Building C2
Carolina, PR 00979

[Directions](#)